REFUND, CANCELLATION AND RESCHEDULING POLICY

Adventure Pursuit Outfitters

Effective Date: Aug 1, 2026

Key Policy Summary

• Cancellations received more than 1 week before departure qualify for a full refund.
• Cancellations received less than 1 week before departure are nonrefundable.
• The angler count becomes financially binding inside the 1 week period. Fewer anglers arriving does not reduce the trip price.

This Refund, Cancellation and Rescheduling Policy apply to all guided fishing trips booked with Adventure Pursuit Outfitters.

By submitting a reservation, paying a deposit or making full payment, the customer agrees to this policy on behalf of the customer and all anglers included in the reservation.

1. Minimum Advance Booking Requirement

Guided fishing trips must normally be booked at least 1 week before the scheduled trip date.

A booking request submitted fewer than 1 week before the requested trip may be accepted only at the discretion of Adventure Pursuit Outfitters. Any exception must be confirmed in writing.

Unless otherwise agreed in writing, a reservation accepted fewer than 1 week before departure:

- Requires full payment at the time of booking.
- Is nonrefundable.
- May be limited by guide, boat, bait and equipment availability.

A trip is not reserved until Adventure Pursuit Outfitters confirms the reservation and receives the required payment.

2. Customer Cancellations More Than 1 Week Before the Trip

A customer who cancels more than 1 week before the scheduled starting time will receive a full refund of amounts paid directly to Adventure Pursuit Outfitters for the canceled trip.

For example, if a trip is scheduled to begin at 6:00 a.m. on Saturday, the cancellation must be received before 6:00 a.m. on the preceding Saturday to qualify as being more than 1 week in advance.

Cancellation requests must be submitted in writing by email to: [Cancellation Email Address].

The cancellation is effective when Adventure Pursuit Outfitters receives the written request. Approved refunds will be issued to the original payment method. The time required for the refund to appear depends on the customer’s bank or payment-card provider.

3. Customer Cancellations 1 Week or Less Before the Trip

Payments are nonrefundable when a customer cancels seven calendar days or fewer before the scheduled starting time.

This includes cancellations caused by:

- Changes in the customer's travel plans
- Illness or injury
- Transportation problems
- Work or family conflicts
- Failure to obtain a fishing license
- Concerns about ordinary weather conditions
- A reduction in the number of participating anglers
- Any other customer-related reason

Within 1 week of the trip, Adventure Pursuit Outfitters may already have committed guides, boats, fuel, live bait, tackle, equipment and other resources specifically for the reservation.

At its sole discretion, Adventure Pursuit Outfitters may offer a one-time rescheduling credit when circumstances warrant. A credit is not guaranteed and does not create an obligation to offer credits for future cancellations.

Customers are encouraged to purchase travel insurance when airfare, lodging, rental vehicles or other nonrefundable travel expenses are involved.

4. Reserved Number of Anglers

The customer is charged according to the number of anglers confirmed in the reservation, not the number who ultimately arrive.

The reserved angler count affects:

- Boat assignments
- Maximum legal boat occupancy
- Number of guides required
- Live-bait quantities and handling
- Fuel and transportation planning
- Rods, reels, tackle and safety equipment
- Meeting locations and departure arrangements
- Other advance operational commitments

For example, when a trip is reserved and priced for ten anglers but only six anglers appear, the customer remains responsible for the full price of the ten-angler reservation.

No refund, credit or price reduction will be provided for anglers who:

- Cancel within 1 week of the trip
- Fail to appear
- Arrive too late to participate
- Leave the trip early
- Are unable to participate because they lack required licenses or documentation
- Are removed because of unsafe, unlawful or disruptive conduct

5. Reducing the Number of Anglers

A request to reduce the reserved number of anglers must be received more than 1 week before the trip.

When timely notice is received, Adventure Pursuit Outfitters will determine whether the reservation can be repriced based on:

- The remaining number of anglers
- Minimum trip pricing
- Number of boats and guides already committed

- Bait, fuel, equipment or lodging already purchased
- Nonrecoverable third-party expenses

Any revised price or refund must be confirmed in writing. The angler count becomes final at the beginning of the seven-day nonrefundable period. Reductions made after that point do not reduce the amount owed.

6. Adding Anglers

Additional anglers may not be added without prior written approval.

Requests to add anglers are subject to:

- Boat passenger and weight limits
- Guide availability
- Available seating and safety equipment
- Bait and equipment availability
- Applicable fishing and boating regulations
- Additional boat or transportation requirements

Additional charges may apply. A larger group may require another boat, guide or departure arrangement.

Adventure Pursuit Outfitters may reject an increase when it would exceed a legal or safe capacity limit or could not be properly accommodated. Customers must not arrive with unregistered additional anglers and assume they can participate.

7. Deposits and Final Payments

The required deposit or payment amount will be stated in the quote, invoice, website checkout or booking confirmation.

Unless the booking confirmation states otherwise:

- The deposit is applied to the total trip price.
- The reservation is not held until the required deposit is received.
- The remaining balance must be paid by the deadline shown in the confirmation or invoice.
- Failure to pay the balance by the stated deadline may be treated as a customer cancellation.
- A cancellation caused by nonpayment during the seven-day nonrefundable period will not qualify for a refund.

When a group reservation is made by one person, that person is responsible for the entire reservation balance, regardless of how the group members divide the cost among themselves.

8. No-Shows

A customer or group that fails to arrive at the designated meeting location by the scheduled time is considered a no-show. No refund or credit will be issued for a no-show.

Adventure Pursuit Outfitters is not required to delay departure when doing so would affect:

- Safety
- Fishing conditions
- Boat-ramp access
- Other customers
- Guide schedules
- Legal fishing hours
- Bait condition
- The planned trip itinerary

9. Late Arrivals

Customers should arrive at the meeting location by the arrival time stated in the booking confirmation.

A late arrival may result in:

- A shortened trip
- A changed departure location
- Loss of fishing time
- Inability to participate
- Departure without the late customer

The trip will ordinarily end at the originally scheduled time. Late arrival does not extend the trip and does not qualify the customer for a refund or price reduction.

10. Weather and Water Conditions

Fishing trips operate in an outdoor environment and may proceed during ordinary rain, wind, heat, cold, cloud cover, changing temperatures and less-than-ideal fishing conditions.

The guide and Adventure Pursuit Outfitters have final authority to determine whether weather, water, access and operating conditions are safe enough to begin or continue the trip.

A customer's personal decision not to participate because of a weather forecast does not qualify for a refund when Adventure Pursuit Outfitters has not canceled the trip.

11. Unsafe Weather or Guide-Initiated Cancellation

Adventure Pursuit Outfitters may delay, shorten, relocate, reschedule or cancel a trip because of:

- Lightning or severe storms
- Dangerous wind
- Flooding
- Unsafe water levels
- Ice
- Wildfire
- Boat-ramp or access closures
- Government restrictions
- Equipment failure
- Guide illness or emergency
- Other conditions that create an unreasonable safety risk

When Adventure Pursuit Outfitters cancels the entire trip before departure, the customer may choose between:

1. Rescheduling the trip to an available date; or
2. Receiving a full refund of the amount paid directly to Adventure Pursuit Outfitters for the canceled trip.

If the trip begins but must be shortened because conditions become unsafe, Adventure Pursuit Outfitters will determine an appropriate remedy based on the portion of the trip completed. The remedy may include resuming the trip later that day, rescheduling the unused portion, issuing a partial credit or issuing a partial refund.

Adventure Pursuit Outfitters is not responsible for airfare, lodging, rental vehicles, lost wages or other expenses purchased from third parties.

12. Rescheduling Requests

A customer may request to reschedule more than 1 week before the original trip date without a cancellation penalty, subject to available dates and current pricing.

A request made 1 week or fewer before the trip is treated as a late cancellation unless Adventure Pursuit Outfitters approves an exception in writing.

Any approved rescheduled trip:

- Must be completed within twelve months of the original trip date.
- Is subject to guide and boat availability.
- Is subject to seasonal restrictions and current regulations.
- May require payment of a price increase.
- May be limited to one rescheduling.
- Has no cash value and may not be transferred without written approval.

Once a rescheduled date is confirmed, a later cancellation may result in forfeiture of the credit or payment.

13. Fishing Success Is Not Guaranteed

Adventure Pursuit Outfitters provides professional guiding services but cannot guarantee:

- That fish will bite
- A particular catch
- A particular species
- A specific size or number of fish
- A trophy catch
- Particular weather or water conditions

Fishing results are affected by natural conditions outside the control of the guide. A slow fishing day, lack of fish or failure to catch a desired species does not qualify the customer for a refund, credit or price reduction.

14. Licenses and Legal Requirements

Each angler is responsible for obtaining and carrying all required fishing licenses, stamps, endorsements, identification, permits and other legally required documentation.

Customers must comply with all applicable fishing, boating, bait, possession, length and bag-limit regulations.

An angler who cannot legally participate may be refused service. Refusal based on missing licenses, unlawful conduct or failure to meet a legal requirement does not qualify the customer for a refund.

15. Safety and Conduct

Customers must comply with all guide instructions and safety requirements.

Adventure Pursuit Outfitters may refuse or end a person’s participation when the person:

- Appears impaired by alcohol, drugs or medication
- Acts recklessly or aggressively
- Ignores safety instructions
- Harasses guides or other participants
- Damages equipment
- Violates fishing or boating laws
- Creates an unreasonable safety risk

- Provides materially false reservation information

A customer removed for misconduct or unsafe conduct will not receive a refund or credit.

16. Children and Minor Anglers

A parent, legal guardian or authorized adult must supervise minor anglers and complete any required documents.

Children count toward boat occupancy and group capacity unless Adventure Pursuit Outfitters confirms otherwise in writing.

The booking customer must provide accurate ages and participant information so that appropriate seating, flotation devices, equipment and trip arrangements can be prepared.

17. Customer-Supplied Information

The person making the reservation is responsible for providing accurate information concerning:

- Number of anglers
- Angler ages
- Contact information
- Experience levels
- Accessibility requirements
- Equipment needs
- Requested trip type
- Any condition relevant to safe participation

Failure to disclose important information may result in changes to the trip, additional charges or refusal of participation without a refund.

18. Third-Party Expenses

When Adventure Pursuit Outfitters purchases or reserves lodging, bait, transportation, access rights, additional guides or other third-party services specifically for a booking, those expenses may be subject to separate cancellation terms.

Any special nonrefundable third-party commitment will be disclosed in the quote or booking confirmation when applicable.

19. Refund Method

Approved refunds will generally be issued to the original payment method.

Adventure Pursuit Outfitters is not responsible for delays caused by banks, card issuers, payment processors or incorrect customer payment information.

A refund is considered issued when Adventure Pursuit Outfitters submits it to the applicable payment provider.

20. Policy Acceptance

By booking a trip, paying a deposit, making full payment or clicking an online acceptance box, the customer acknowledges that the customer has read and accepted this Refund, Cancellation and Rescheduling Policy.

PLEASE NOTE: The booking customer is responsible for communicating the applicable terms to all members of the group.

21. Contact Information

Business	Adventure Pursuit Outfitters
Email	apo@adventurepursuitoutfitters.com
Telephone	214-205-0683
Website	www.adeventurepursuitoutfitters.com